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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Applicant:

**JEAN-MARC TRINON, PHILIPPE
MOITROUX, BERNARD LEMERCIER,
OLIVIER PIGNAULT**

Filed: July 6, 2001

Serial No.: 09/900,283

For: **System and Method of Enterprise
Systems and Business Impact Management**

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Art Unit: 2171

Examiner: Unassigned

Attorney Docket No.: 45023-00100

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Assistant Commissioner for Patents

Washington, D.C. 20231

**RESPONSE TO NOTICE
OF INCOMPLETE REPLY (NONPROVISIONAL)**

Dear Sir:

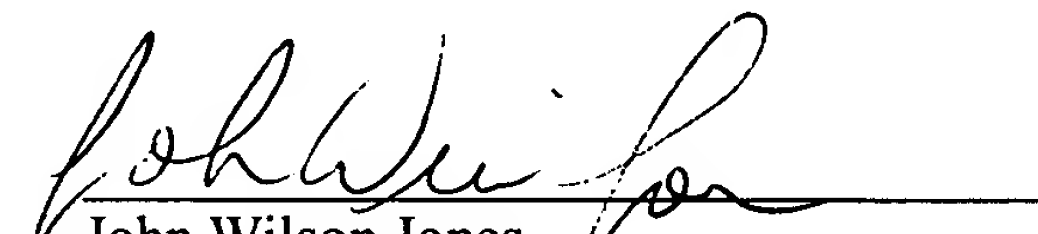
In response to the Notice of Incomplete Reply (Nonprovisional) mailed February 28, 2002, Applicant submits the following items:

1. Part 2 - Return Copy of Notice of Incomplete Reply (Nonprovisional);
2. Formal Drawings – 27 sheets; and
3. Return receipt postcard.

The Commissioner is hereby authorized to charge the Locke Liddell & Sapp LLP Deposit Account No. 12-1322 (45023-00100) for any fees and/or credits that may be due in connection with this filing and during the entire pendency of this application.

Respectfully submitted,

Date: March 8, 2002

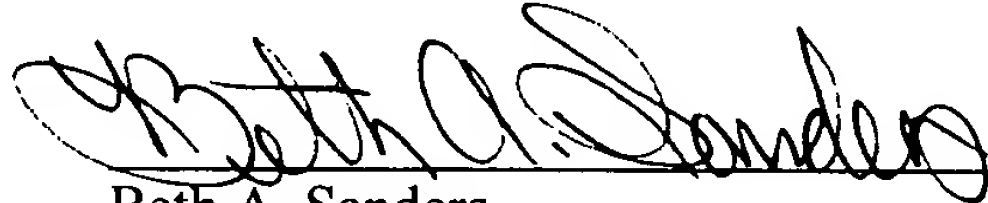

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CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8(a)

I hereby certify that this document and its attachments are being deposited with the United States Postal Service with sufficient postage as First Class Mail in an envelope addressed to Box Missing Parts, Assistant Commissioner for Patents, Washington, DC 20231

Date: March 8, 2002


Beth A. Sanders